

**NOTICE OF CONSIDERATION OF KEY DECISIONS**  
(published 16 October 2019)

In accordance with paragraphs 9 and 10 of the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012, the Cabinet hereby gives notice a of Key Decision which it intends to consider.

The Cabinet also hereby gives notice in accordance with paragraph 5 of the above Regulations that it intends to determine the Key Decision in private on the grounds that it contains information relating to the financial or business affairs of a particular person (including the authority holding that information) under paragraph 3 of Schedule 12A of the Local Government Act 1972, and in all the circumstances of the case, the public interest in maintaining the exemption outweighs the public interest in disclosing the information.

*If you have any queries on this Key Decisions List, please contact  
**Katia Neale** on 020 8753 2368 or by e-mail to [katia.neale@lbhf.gov.uk](mailto:katia.neale@lbhf.gov.uk)*

Decision to be Made by	Date of Decision-Making Meeting and Reason	Proposed Key Decision  Most decisions are made in public unless indicated below, with the reasons for the decision being made in private.	Lead Executive Councillor(s), Wards Affected, and officer to contact for further information or relevant documents	Documents to be submitted to Cabinet <i>(other relevant documents may be submitted)</i>
Strategic Director of Environment	25 Oct 2019	<p><b>Award of contract to Agilisys for the provision of daytime contact centre services for final year</b></p> <p>The current contract for provision of the Council's daytime contact centre service expires on 31st October 2019. In August it was apparent that the Council was not in a position to take the service back in-house and various procurement options were investigated. The report details these and gives reasons for a recommended extension of contract to 31st October 2020.</p> <p><b>Reasons for urgency:</b> The Council is not in a position to take this service in-house from 1st November 2019 and therefore a decision is needed on a contract extension beyond this date.</p> <p>PART OPEN PART PRIVATE Part of this report is exempt from disclosure on the grounds that it contains information relating to the financial or business affairs of a particular person (including the authority holding that information) under paragraph 3 of Schedule 12A of the Local Government Act 1972, and in all the circumstances of the case, the public interest in maintaining the exemption outweighs the public interest in disclosing the information.</p>	Leader of the Council	A detailed report for this item will be available at least five working days before the date of the meeting and will include details of any supporting documentation and / or background papers to be considered.
	Reason: Expenditure more than £300,000		Ward(s): All Wards	